

FREQUENTLY ASKED QUESTIONS

TICKETS

Do I need to bring my ticket with me?

Yes, either show your ticket on your phone or bring along your printed ticket. Guest arriving without a valid ticket may be refused entry.

What happens if I did not make the booking?

You need to ensure that you either arrive with the lead ticket booker or you have a copy of the e-ticket.

I have booked a child ticket, is there any age restriction?

Yes, children under the age of 10 are not permitted and all children must be accompanied by an adult.

WEATHER

What happens if it rains or if there is bad weather?

The show goes on in all weather conditions apart from weather deemed dangerous, where we reserve the right to cancel the event. If on the very rare occasion, we must cancel we will notify everyone via our social media channels and by email. No refunds will be offered if we are forced to cancel, but we will reschedule the event to a later date.

What should I wear?

This is an outdoor event, please keep an eye out on the weather forecast and dress appropriately. Waterproofs and appropriate footwear if it's raining, the ground will be wet and soft. If it's hot and sunny be aware that evenings can get chilly later once the sun has set, so bring something warm to wrap up in.

SEATING

Is there any seating?

No, but you are welcome to bring your own picnic blankets, camping chairs or bean bags. Please note that we will have dedicated areas for groups with picnic blankets and for those with chairs to ensure that everyone gets a great view of the screen. Our event ushers will be on hand to ensure audience members are seated in the correct areas with those with chairs being directed towards the back.

Can I bring a tent/gazebo?

No, even if it is raining, we cannot allow anything that will obscure the view of the screen.

Are tables allowed?

No, sorry we have limited space.

SECURITY

Will my bags be searched on entry?

Yes, as this is a large event and in the interest of all guests and their safety, bag searches will be conducted on entry into the venue. We therefore ask you consider keeping bags and possessions to a minimum. If any items are found that are deemed by security to be prohibited these will be confiscated and available to collect at the end of the event.

ACCESSIBILITY

Is there wheelchair access?

Yes, however the site is mainly on grass so there will be uneven surfaces that lead to the screening area from the car park.

FOOD & DRINK

Will food be available to purchase?

Yes, we have some great food options to purchase at the event.

Will there be a bar?

Yes there is a bar at the venue, our licensing does not permit you to bring your own alcohol onto site. Please drink responsibly, anyone deemed to be acting irresponsibly due to the ill effects of alcohol will be asked to leave by security with no refund being offered.

Can I bring my own picnic?

Yes, please feel free to bring your own food on the night but we do ask you to kindly take all your rubbish home or use the bins provided to dispose of your rubbish. Alternatively visit one of our on-site food vendors. No glass bottles or glass ware of any kind allowed.

Can I bring a disposable barbeque?

Barbeques/ fires are strictly forbidden on site

TIMINGS

What time does the event start?

Doors open at 6.00pm, there will be food and drink available to purchase at this time.

What time will the film start and finish?

The film will start at approx 7.30pm. We will not allow entry into the venue once the film begins. The film will end approx. at 9.45pm. We would ask all guests to leave from the nearest designated exit in an orderly fashion; we will have Ushers on hand to help. Please ensure you take all items with you. We thank you in advance for your co-operation.

DIRECTIONS

What are the directions by car?

From the M40: Leave at junction 4 and the airfield is just one mile from the junction.

From the M4: Leave at junction 8/9 and take the A404 towards Wycombe.

PARKING

Is parking available on site?

Yes, there is parking on the field next to the screen. There will be signage, ushers and security personnel directing you to the relevant car park.

Is there disabled parking available?

We will have designated spaces which are slightly closer to the entrance of the screening area for valid blue badge holders only. Members of the team will be able to direct you to available spaces.

MISCELLANEOUS

Will there be any toilets?

Yes, there will be ladies and gents toilets on site, as well as separate disabled toilet.

Can I smoke?

No, smoking is not permitted.

Can I bring a dog?

We do not permit any dogs into the grounds with the only exception for assistance dogs.

Is this event suitable for people with photosensitive epilepsy?

No, the event will contain flashing lights, which may not be suitable for photosensitive epilepsy.

Will Scannappeal take any photos or video of the event?

Yes, we will have our event photographer who will capture special moments from the night as well as Scannappeal staff who will take some photos and small video snippets to include on social media, our website, PR, future marketing and promotion for Scannappeal. If you do not wish to appear in any images captured please make yourself known in advance to a member of the Scannappeal team or to the event photographer.

Will you be running any fundraising on the night?

Yes, as a charity the work we do is vital for our local NHS hospitals, which benefits 1 in 4 of the local population. We will be running an amazing raffle during the event for your chance to win some fantastic prizes. Our raffle sellers will be on hand throughout the event to sell you a ticket, priced at £1 a ticket or a strip for £5. The winning raffle tickets will be drawn before the film starts.

Will there be a cash machine at the venue?

Sorry, there is no cash machine, but most vendors will have credit card machines.

Do you have a Behaviour Policy?

Yes, we operate a strict behaviour policy. We ask that you behave respectfully towards all people at all times. We reserve the right to evict anyone who does not behave in a respectful manner or is putting health and safety at risk.